



## COMMON SENSE WELLNESS WORLDWIDE RETURN POLICY

**30-DAY MONEY BACK GUARANTEE.** Restockable and Resalable Product and marketing materials included in the initial order may be returned within thirty (30) days after the purchase and receive a 100% refund, less shipping costs. Only Restockable and Resalable Product shall be eligible for a refund, unless defective. All returns must have a Return Merchandise Authorization, ("**RMA**"), issued through the Customer Service Department. Business Kits (all Products and materials included) are nonrefundable/nontransferable. Independent Business Owners are responsible for returning Product to Common Sense Wellness Worldwide within ten (10) business days of receipt of the RMA, or the Product will not be eligible for return.

**INVENTORY RETURNS.** An Independent Business Owner who resigns (which resignation must be in writing) may return Products and marketing materials purchased within the twelve (12) month period prior to resignation, subject to the 70% Sale Rule, and subject to the same provisions set forth in Section 13.1 above, regarding Resalability and RMAs. Upon compliance with all applicable requirements, a full refund, less a 10% restocking fee and shipping costs, will be issued by Common Sense Wellness Worldwide. Any Product that is expired, or that is within three (3) months of expiration, will not be eligible for a refund. Please allow for up to twenty (20) days from the time that Product is received to receive a refund.

### DEFINITIONS:

**"70% Sales Rule"** means that by placing a new Product order, an Independent Business Owner is deemed to have certified that it has sold or consumed at least 70% of all Products purchased in prior orders.

**"Business Kit"** means a Product-sample package along with a license to access to the Independent Business Owner "back office" technology and the Common Sense Wellness Worldwide mobile application for one (1) year.

**"Independent Business Owner"** means an individual or organization that meets the minimum criteria to become an Independent Business Owner pursuant to the Agreement. With regard to Business Entities that are Independent Business Owners, the equity holders of such Business Entities shall be subject to the obligations contained in the Agreement, and the fact that an Independent Business Owner is a Business Entity shall not prevent Common Sense Wellness Worldwide from enforcing the Agreement against the individuals who own or control such Business Entity. An individual's execution of a Common Sense Wellness Worldwide Independent Business Owner Agreement on behalf of a Business Entity shall demonstrate acceptance of the foregoing.

**"Products"** means Common Sense Wellness Worldwide's products, including any products distributed by Common Sense Wellness Worldwide that are not owned by Common Sense Wellness Worldwide.

**"Restockable and Resalable"** means Products and sales aids that are: (i) unopened and unused; (ii) the packaging and labeling has not been altered or damaged; (iii) the Product and packaging are in a condition such that it is a commercially reasonable practice within the trade to sell the merchandise at full price; (iv) the Product expiration date has not elapsed; and (v) the Product contains current Common Sense Wellness Worldwide labeling. Any merchandise that is clearly identified at the time of sale as nonreturnable, discontinued, or as a seasonal item shall not be Restockable and Resalable.