

Club O Shipping Policy

Welcome to ClubO! We're delighted to accompany you on your shopping journey at www.ClubO.Life. Below you'll find our Shipping Policy, which has been carefully crafted to ensure a clear and reassuring shopping experience for you.

Order Processing

Our commitment is to prepare and dispatch your orders promptly. We diligently process all orders within 2-3 business days, with the understanding that weekends and public holidays are reserved for pauses in delivery.

Volume of Orders

During times when our offerings are in high demand, there may be a slight delay. We ask for your patience and understanding, allowing extra days for transit. Should there be a considerable delay, you'll receive a prompt update from us via email.

Shipping Charges and Delivery Estimates

Shipping charges will be presented during the checkout process before completion of the transaction, ensuring no surprises. While we work hard to avoid delays, should one occur, we appreciate your understanding.

In Case of Damages

We entrust our shipping partners to handle your purchases with care. However, if your order arrives damaged, the responsibility lies with the carrier. We'll guide you on how to file a claim; please ensure all packaging materials and damaged items are retained for inspection.

Returns

Your satisfaction is paramount. Our Returns Policy is available to outline the steps for a smooth and easy return process, should you need it.

We value your trust in ClubO and are here to support you every step of the way. Thank you for choosing us.