

Shipping Policy

Thank you for visiting and shopping at www.frequense.com. Included are the terms and conditions that constitute our Shipping Policy.

Shipment Processing Time

All orders are processed within 2-3 business days. Orders are not shipped or delivered on weekends or holidays.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in the shipment of your order, we will contact you via email or telephone.

Shipping Rates & Delivery Estimates

Shipping charges for your order will be calculated and displayed at checkout. Delivery delays can occasionally occur.

Damages

Frequense is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim.

Please save all packaging materials and damaged goods before filing a claim.

Returns Policy

Our Returns Policy provides detailed information about procedures for returning your order.