

## Refund & Return Policy

### TM3 United LLC

The Company offers a 100% Refund policy on items within thirty (30) days of the Purchase Date.

All Products refunded are subject to bonus withholdings and qualification recalculations based on the original purchase date. If the purchases were made through a credit or debit card, the refund will be credited back to the same account.

Refunds are only granted on products personally purchased from TM3 United. (Purchases from online marketplaces or third parties are not subject to refund.)

(A) marketing materials are excluded from this policy

(B) All returned Product exceeding \$500 in any 12-month period, will be deemed an inventory repurchase. In this case the Associate's Agreement may be terminated. (Advanced Notice will be given)

#### **Subscriptions Returns** (also known as Subscribe & Save or Autoship)

Simply returning Product or refusing shipment is insufficient to cancel the subscription(s). In order to cancel a subscription(s) order, Associates must contact Customer Support Department, at least two (2) business day before the subscription(s) order is to go through.

**Retail Purchases** from an Independent Associate's Inventory: If a customer returns Product to the Associate from whom it was purchased, it is up to the Associate's discretion on their Independent Business refund policy.

**Cooling-off Period:** TM3 Independent Associates must inform customers of their right to rescind a purchase or an order within 72 hours or three (3) business days. See below:

You may CANCEL a transaction, without any penalty or obligation, within THREE(3) BUSINESS DAYS from the purchase date Five (5) business days for residents of Alaska. Fifteen (15) business days for residents of North Dakota age 65 and over).

#### **Montana Residents**

A Montana resident may cancel his or her Associate Agreement within 15 days from the date on which this application is submitted and may return his or her sales kit within such time and is entitled to a full refund for the sales kit and for any other consideration he/she paid within such time period to participate in the program.

TM3United LLC

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