

# SHIPPING POLICY

Thank you for visiting and shopping at [www.elomir.com](http://www.elomir.com). Included are the terms and conditions that constitute our Shipping Policy.

## **Shipment processing time**

All orders are processed within 2-3 business days. Orders are not shipped or delivered on weekends or holidays.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of your order, we will contact you via email or telephone.

## **Shipping rates & delivery estimates**

Shipping charges for your order will be calculated and displayed at checkout. Delivery delays can occasionally occur.

## **Damages**

Elomir is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim.

Please save all packaging materials and damaged goods before filing a claim.

## **Returns Policy**

Our Returns Policy provides detailed information about procedures for returning your order.