



# Shipping Policy

## Introduction

Thank you for choosing BuyWigsUSA, your premier destination for high-quality wigs. We are committed to providing you with a seamless shopping experience, from selection to delivery. This Shipping Policy outlines the terms and conditions governing the shipment of any products you purchase from us.

By ordering from BuyWigsUSA, you agree to be bound by this Shipping Policy.

## Shipping Destinations

BuyWigsUSA ships to all 50 states in the United States. Currently, international shipping is not available. Please ensure your shipping address is within our delivery scope before placing your order.

## Processing Time

Orders are processed within 1-2 business days after order confirmation.

Processing time does not include weekends or federal holidays. Once your order is processed, you will receive an email notification with your shipping details and tracking number.

## Shipping Methods and Delivery Times

- **Standard Shipping:** It is delivered within 5-7 business days after processing. It is free for orders over \$50. For orders under \$50, a flat rate of \$5.99 will be charged.
- **Expedited Shipping:** Delivered within 2-3 business days after processing. A flat rate of \$15.99 will be charged for this service.
- **Overnight Shipping:** Delivered the next business day after processing. A flat rate of \$29.99 will be charged for this service.

Please note that delivery times are estimates and not guaranteed. Unexpected delays due to weather conditions, shipping carrier delays, or other unforeseen circumstances may occur.

## Shipping Carriers

BuyWigsUSA utilizes reputable carriers, including UPS, FedEx, and the United States Postal Service (USPS), for its shipping needs. Your shipping confirmation email will list the carrier responsible for delivering your order.





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## Tracking Your Order

Once your order is shipped, you will receive a shipping confirmation email with a tracking number. You can use this number on the carrier's website to track your order's shipping status.

## Shipping Address Accuracy

Customers are responsible for providing accurate and complete shipping addresses. BuyWigsUSA is not responsible for shipments that are lost, returned, or delayed due to incorrect or incomplete addresses. If a package is returned due to an address error, customers will be responsible for any additional shipping fees incurred to re-send the order.

## Lost or Damaged Shipments

If your shipment is lost in transit, please get in touch with us immediately. We will work with the shipping carrier to resolve the issue. If your order arrives damaged, please retain all packaging materials and contact us within 48 hours of delivery for further instructions.

## Changes to Shipping Policy

BuyWigsUSA reserves the right to update or modify this Shipping Policy without prior notice. Your use of BuyWigsUSA.com following any such changes constitutes your agreement to follow and be bound by the Shipping Policy as updated.

## Contact Us

If you have any questions or concerns about your order or this Shipping Policy, please get in touch with our Customer Service Team at

Email: [buywigsusa@gmail.com](mailto:buywigsusa@gmail.com)

Phone: +1434-385-0347

This Shipping Policy ensures a straightforward and worry-free delivery experience for our customers. Thank you for shopping with BuyWigsUSA.

