## INVISION GLOBAL - RETAIL CUSTOMER TERMS OF SALE AND NOTICE OF CANCELLATION

**Thank you for your purchase!** We hope you enjoy your InVision Global products. At InVision Global, we are dedicated to delivering high-quality products to our customers and stand behind the products we sell. Our customer 30-day 100% satisfaction guarantee and return/exchange policies are explained below. If you have any questions, please contact your InVision Global Affiliate.

**Cancellation.** You, the buyer, may cancel this transaction at any time prior to midnight of the third business day after the date of this transaction. See the attached notice of cancellation form for an explanation of this right.

**Ordering.** InVision Global products may only be purchased through an InVision Global Affiliate. InVision Global Affiliates are independent contractors and are not employees of InVision Global. Your InVision Global Affiliate will provide you with two copies of your order is placed in person. If you place your order online through your InVision Global Affiliate, you will be provided with a printable copy of your order. Please remember to retain these copies for your personal records.

Shipment and Risk of Loss. Your product will be delivered to you through an arrangement with your InVision Global Affiliate. Product is usually shipped from InVision Global within one week after we receive the order from your InVision Global Affiliate. InVision Global is not liable for any delay in shipment that is caused in whole or in part by circumstances beyond its control. Missing items or incorrect shipments must be reported to your InVision Global Affiliate within 10 days of the shipping date to obtain a replacement. Merchandise received by customers or Affiliates in damaged condition will be replaced by InVision Global upon its return to the Company. Title and risk of loss or damage to the ordered product will pass to you upon delivery of such product to the carrier at InVision Global's fulfillment facility and any claim for loss or damage must be made by you against such carrier.

**Delivery.** We ship through UPS or the best carrier available. Product is usually shipped to deliver within seven business days from the date the order is received from the InVision Global Affiliate at the offices of InVision Global. InVision Global shall not be liable for any delay in shipment that is caused in whole or in part by circumstances beyond InVision Global's control.

Satisfaction Guarantee; Warranty. If a retail customer is dissatisfied with any InVision Global product for any reason, then the retail customer may return that product in its original package and shipping container to InVision Global or the InVision Global Affiliate who sold the product within 30 days of purchase, for either replacement or a full refund of the purchase price. This policy does not apply if more than 50% of the product has been used or consumed. We guarantee products to be free from manufacturing defects for a period of 90 days after the shipping date. Missing items, incorrect shipments, and defective or damaged merchandise must be reported to your InVision Global Affiliate within 90 days of the shipping date to obtain a replacement. This guarantee does not cover merchandise damaged through accident or misuse. Except as expressly stated herein or required by law, Company makes no other warranty or representation as to the merchantability, fitness for a particular purpose, workmanship, or any other warranty concerning any product or service purchased from or through Company.

**Exchanges.** New, unused merchandise may be exchanged at no charge within 90 days of the shipping date. (You will need to pay for the shipping charge to return the merchandise to InVision Global). The merchandise must be a product currently manufactured and sold by InVision Global, featured on the InVision Global website, and in original shipping condition.

**Returns.** Customers who choose to return the product directly to InVision Global should contact Customer Service at (888) 469-0222 to request a return merchandise authorization ("RMA") and obtain further instructions. The shipment must be marked with the RMA, contain an explanation for the return, and the original purchase order number. If you should require assistance, please contact your Affiliate.

**Limitations.** In Vision Global reserves the right to substitute merchandise of similar quality and value for items that are discontinued or out of stock.

**Proprietary Rights in Trademarks and Copyrights.** In Vision Global designs are protected by federal trademark and copyright registrations.

## CREDIT CARD INFORMATION

## NOTICE TO CARDHOLDER:

InVision Global will process your credit card payment based upon information you provide through your InVision Global Affiliate. InVision Global has no duty to independently verify the accuracy of such information. It will process the payment without physical access to the actual card, which may in some circumstances result in error, rejection, or delay. This is not a sales transaction between you and InVision. InVision Global provides this service of processing credit cards on behalf of the InVision Global Affiliate solely as a convenience to you and your InVision Global Affiliate.

YOUR INVISION GLOBAL AFFILIATE IS AN INDEPENDENT CONTRACTOR AND NOT AN EMPLOYEE, AGENT, PARTNER, OR BUSINESS AFFILIATE OF INVISION GLOBAL. ALTHOUGH INVISION GLOBAL ENCOURAGES YOUR AFFILIATE TO TAKE APPROPRIATE MEASURES TO PROTECT YOUR CREDIT CARD INFORMATION, INVISION GLOBAL DOES NOT ASSURE THAT SUCH MEASURES WILL BE TAKEN. INVISION GLOBAL DISCLAIMS ALL RESPONSIBILITY FOR THE ACTIONS (INTENTIONAL OR OTHERWISE), ERRORS, OR OMISSIONS OF YOUR INVISION GLOBAL AFFILIATE IN THIS REGARD.

| NOTICE OF CANCELLATION   |                     |
|--|---------------------|
| [enter date of transaction]  |                     |
| [enter date of cancellation]   |                     |
| You may CANCEL this transaction, without any Penalty or Obligation, within THREE BUSINESS DAYS* from the above date.   |                     |
| If you cancel, any property traded in, any payments made by you under the contract or sale, and any negotiable instrument will be returned within TEN BUSINESS DAYS following receipt by the seller of your cancellation notice, and any security interesting the transaction will be cancelled.   | = =                 |
| If you cancel, you must make available to the seller at your residence, in substantially as good condition as when received, at delivered to you under this contract or sale, or you may, if you wish, comply with the instructions of the seller regarding the of the goods at the seller's expense and risk.   |                     |
| If you do make the goods available to the seller and the seller does not pick them up within 20 days of the date of your Notic Cancellation, you may retain or dispose of the goods without any further obligation. If you fail to make the goods available to you agree to return the goods to the seller and fail to do so, then you remain liable for performance of all obligations under the goods to the seller and fail to do so, then you remain liable for performance of all obligations under the goods are the goods available to the seller and fail to do so, then you remain liable for performance of all obligations under the goods are the goods available to the seller and fail to do so, then you remain liable for performance of all obligations under the goods are the goods available to the seller and fail to do so, then you remain liable for performance of all obligations under the goods are th | o the seller, or if |
| To cancel this transaction, mail or deliver a signed and dated copy of this Cancellation Notice or any other written notice, or to InVision Global, Attention: Cancellation Notice, at NOT LATER THAN MIDNIGHT ON THE DATE THREE BUSINESS DAYS (FIVE IN ALASKA) FROM THE DATE OF SALE STATED ON YOUR ORDER CONFIRMATION.   |                     |
| I HEREBY CANCEL THIS TRANSACTION.  |                     |
| (Date)   |                     |
| (Buver's signature)  |                     |

\*Customers residing in Alaska have FIVE BUSINESS DAYS within which to cancel this transaction. Buyers age 65 or older who reside in North Dakota have 15 BUSINESS DAYS within which to cancel orders for products with a purchase price greater than \$50.