

GALEXXY - RETAIL CUSTOMER TERMS OF SALE AND NOTICE OF CANCELLATION

Thank you for your purchase! We hope you enjoy your Galexxxy products. At Galexxxy, we are dedicated to delivering high-quality products to our customers and stand behind the products we sell. Our retail customer 30-day 100% satisfaction guarantee and return/exchange policies are explained below. If you have any questions, please contact your Galexxxy Ambassador.

Cancellation. You, the buyer, may cancel this transaction at any time prior to midnight of the third business day after the date of this transaction. See the attached notice of cancellation form for an explanation of this right.

Ordering. Galexxxy products may only be purchased through a Galexxxy Ambassador. Galexxxy Ambassadors are independent contractors and are not employees of Galexxxy. Your Galexxxy Ambassador will provide you with two copies of your order if your order is placed in person. If you place your order online through your Galexxxy Ambassador, you will be provided with a printable copy of your order. Please remember to retain these copies for your personal records.

Shipment. Your product will be delivered to you through an arrangement with your Galexxxy Ambassador. Product is usually shipped from Galexxxy within one week after we receive the order from your Galexxxy Ambassador. Galexxxy is not liable for any delay in shipment that is caused in whole or in part by circumstances beyond its control. Missing items or incorrect shipments must be reported to your Galexxxy Ambassador within 10 days of the shipping date to obtain a replacement. Merchandise received by customers or Ambassadors in damaged condition will be replaced by Galexxxy upon its return to the Company, provided the Company receives the item within 30 days and agrees upon inspection that the damage was caused during shipment or due to a manufacturing defect.

Delivery. We ship through UPS or the best carrier available. Product is usually shipped within seven business days from the date the order is received from the Ambassador at the offices of Galexxxy. Galexxxy shall not be liable for any delay in shipment that is caused in whole or in part by circumstances beyond Galexxxy's control.

Satisfaction Guarantee; Warranty. If a retail customer is dissatisfied with any Galexxxy product for any reason, then the retail customer may return that product in its original package and shipping container to Galexxxy or the Galexxxy Ambassador who sold the product within 30 days of purchase for either replacement or a full refund of the purchase price. This policy does not apply if more than 50% of the product has been used or consumed. Galexxxy reserves the right to substitute merchandise of similar quality and value for items that are discontinued or out of stock. We guarantee products to be free from manufacturing defects for a period of 30 days after the shipping date. Missing items, incorrect shipments, and defective or damaged merchandise must be reported to your Galexxxy Ambassador within 90 days of the shipping date to obtain a replacement. This guarantee does not cover merchandise damaged through accident or misuse. Except as expressly stated herein or required by law, Company makes no other warranty or representation as to the merchantability, fitness for a particular purpose, workmanship, or any other warranty concerning any product or service purchased from or through Company.

Return Process. Customers who choose to return the product directly to Galexxxy should contact Customer Service at Support@Galexxxy.com to request a return merchandise authorization ("RMA") and obtain further instructions. The shipment must be marked with the RMA, contain an explanation for the return, and the original purchase order number. If you should require assistance, please contact your Ambassador.

Proprietary Rights in Trademarks and Copyrights. Galexxxy designs are protected by federal trademark and copyright registrations.

CREDIT CARD INFORMATION

NOTICE TO CARDHOLDER: Galexxxy will process your credit card payment based upon information you provide through your Galexxxy Ambassador. Galexxxy has no duty to independently verify the accuracy of such information. It will process the payment without physical access to the actual card, which may in some circumstances result in error, rejection, or delay. This is not a sales transaction between you and Galexxxy. Galexxxy provides this service of processing credit cards on behalf of the Galexxxy Ambassador solely as a convenience to you and your Galexxxy Ambassador.

YOUR GALEXXY AMBASSADOR IS AN INDEPENDENT CONTRACTOR AND NOT AN EMPLOYEE, AGENT, PARTNER, OR BUSINESS AMBASSADOR OF GALEXXY. ALTHOUGH GALEXXY ENCOURAGES YOUR AMBASSADOR TO TAKE APPROPRIATE MEASURES TO PROTECT YOUR CREDIT CARD INFORMATION, GALEXXY DOES NOT ASSURE THAT SUCH MEASURES WILL BE TAKEN. GALEXXY DISCLAIMS ALL RESPONSIBILITY FOR THE ACTIONS (INTENTIONAL OR OTHERWISE), ERRORS, OR OMISSIONS OF YOUR GALEXXY AMBASSADOR IN THIS REGARD.

NOTICE OF CANCELLATION

_____ [enter date of transaction]

_____ [enter date of cancellation]

You may **CANCEL** this transaction, without any Penalty or Obligation, within **THREE BUSINESS DAYS*** from the above date.

If you cancel, any property traded in, any payments made by you under the contract or sale, and any negotiable instrument executed by you will be returned within **TEN BUSINESS DAYS** following receipt by the seller of your cancellation notice, and any security interest arising out of the transaction will be cancelled.

If you cancel, you must make available to the seller at your residence, in substantially as good condition as when received, any goods delivered to you under this contract or sale, or you may, if you wish, comply with the instructions of the seller regarding the return shipment of the goods at the seller's expense and risk.

If you do make the goods available to the seller and the seller does not pick them up within 20 days of the date of your Notice of Cancellation, you may retain or dispose of the goods without any further obligation. If you fail to make the goods available to the seller, or if you agree to return the goods to the seller and fail to do so, then you remain liable for performance of all obligations under the contract.

To cancel this transaction, mail or deliver a signed and dated copy of this Cancellation Notice or any other written notice, or send a telegram, to Galexy, Attention: Cancellation Notice, at **NOT LATER THAN MIDNIGHT ON THE DATE THREE BUSINESS DAYS (FIVE BUSINESS DAYS IN ALASKA) FROM THE DATE OF SALE STATED ON YOUR ORDER CONFIRMATION.**

I HEREBY CANCEL THIS TRANSACTION.

_____ (Date)

_____ (Buyer's signature)

*Customers residing in Alaska have **FIVE BUSINESS DAYS** within which to cancel this transaction. Buyers age 65 or older who reside in North Dakota have **15 BUSINESS DAYS** within which to cancel orders for products with a purchase price greater than \$50.